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215 Pelham Lane  
Fort Mill, SC 29715  
March 22, 2012

Public Service Commission of South Carolina  
Clerk's Office  
Post Office Drawer 11649  
Columbia, SC 29211

Re: Docket No. 2011-515-W

COPY

Posted: lod  
Dept: S.A. / OES  
Date: 3/27/12  
Time: 9:40

Sirs:

Yes. The quality of the well water in the Foxwood Subdivision is unreliable.

Yes. We (my wife and I) are pleased that York County is willing to be the supplier of water for the Foxwood subdivision. Why not engage the County for the waste water portion of the system as well?

1. We understand that the changeover to water provided by York County will have associated costs. We assume that these costs are factored into the "deal" that Utilities, Inc. has brokered with the County and that the changeover dollars will add an incremental amount to the monthly bills the residents pay to Utilities, Inc. There is no mention, however, of a time when the costs for the changeover will be paid-in-full allowing the billing amount to be reduced. That needs to be identified and put into writing.
2. The plan calls for Utilities, Inc. to be responsible for the waste water portion of the total water issue for the Foxwood Subdivision. That part of the plan makes sense only to the for-profit entity called Utilities, Inc. The Public Service Commission may be unaware that the waste water "system" for the Foxwood Subdivision includes an open air settling pond; a process that must be 20 to 30 years out of date. Huge trucks lumber through our neighborhood to and from the pond. The presumed purpose of the trucks is to transport the sludge to some other disposal point. Even so, there is an outlet that drains from the pond into Sugar Creek. Health officials should sign-off on that polluting factor before any changes are made to the existing "system."
3. We believe that York County, supported by our taxes, would be a much better server of the people in the Foxwood Subdivision. It just doesn't make sense to trust our waste water disposal to an out of state, out of sight, for-profit utility company.

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CLERK'S OFFICE

A cursory tour of the new Paddock and Springfield subdivisions, adjacent to our own Foxwood subdivision, will find a dry catch basin at both sites. One of the neighbors suggested the purpose of those empty sites is to catch the run-off of water that comes with heavy rainfalls. Waste water is handled by modern, automated systems located inconspicuously on the outer edge of the communities. A paved run-up to the sites gives sludge carriers easy access with little of no inconvenience to the residents. Now is a best time for the residents of the Foxwood subdivision to modernize our total water system.

Thank you for your considerations.

A handwritten signature in cursive script, appearing to read "John C. Lyles".

John C. and Eleanor J. Lyles



